

LEVELS OF CARE

LEVEL 1	<p>ISSUES // “Everyday” struggles (i.e. shame & guilt, fear, anger, sorrow, job loss, financial need)</p> <p>WHO // An every-believer ministry: fellow Small Group members, godly friend, mentor, etc.</p> <p>SETTING // Informal, meet as needed</p> <p>PROCESS // Care comes primarily through existing relationships. Informal invitations made by friends who notice issues in a friend’s life</p>
LEVEL 2	<p>ISSUES // Habitual struggles (i.e. individual habitual sins, marriage issues, parenting/family issues, conflict, medical illness)</p> <p>WHO // Small Group leaders, family leader, mature close believer, staff, Coach, Soul Care team consulted</p> <p>SETTING // Informal; initiate some intentional regular meetings for a short period of time (4-8 weeks)</p> <p>PROCESS // Care comes informally, meet as needed for a short period of time</p>
LEVEL 3	<p>ISSUES // Debilitating/destructive struggles (i.e. drunkenness, sexual immorality, debilitating depression and anxiety and other life dominating sins)</p> <p>WHO // Coaches, the Soul Care team, elders, and pastoral staff</p> <p>SETTING // Formal counseling</p> <p>PROCESS // Care comes primarily through the formal soul care application process. Prefer to have a godly friend, mentor or Small Group leader participate in the counseling process</p>
LEVEL 4	<p>ISSUES // Adultery, divorce, sexual abuse, domestic violence, suicide threat, criminal offense, church discipline cases, tragic life-dominating sins that often come through accusation or confession</p> <p>WHO // Elders/pastoral staff, Soul Care team, other necessary individual</p> <p>SETTING // Formal crisis counseling, some cases may merit referrals to other ministries, resident programs or stress centers</p> <p>PROCESS // In addition to Level 3, other referrals and recommendations may be made that require additional formal applications, etc.</p>